MISSISSIPPI

TRANSPORTATION MANAGEMENT CENTER

June 2014 Performance Measures

MONTHLY HIGHLIGHT

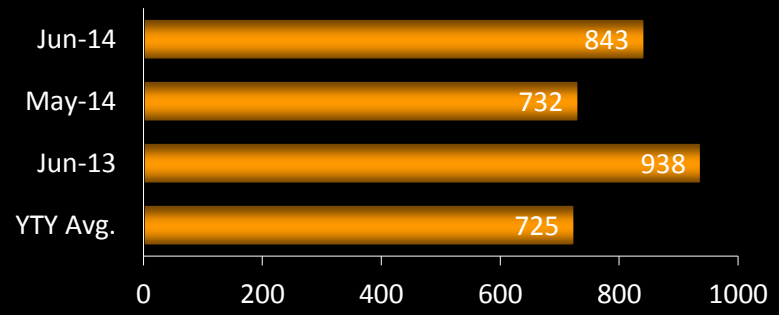
The incident above was a wide-load, tractor-trailer that was carrying a modular building. The load shifted somehow during transit on Thursday, June 5th so the driver pulled over on the shoulder of the ramp from I-55 to I-220. After several unsuccessful attempts to reposition the load with towing equipment, a decision was made to wait until Saturday, June 7th, to correct the problem. On Saturday, June 7th two mobile cranes were brought to the scene to reposition the load. Initially, all of the lanes were blocked on Saturday morning for several hours while the cranes set up and lifted the modular building to reposition it on the trailer. As the crane work neared completion, the left lane was reopened to allow traffic to pass while the crews finished on scene.

MDOT INTELLIGENT TRANSPORTATION SYSTEM

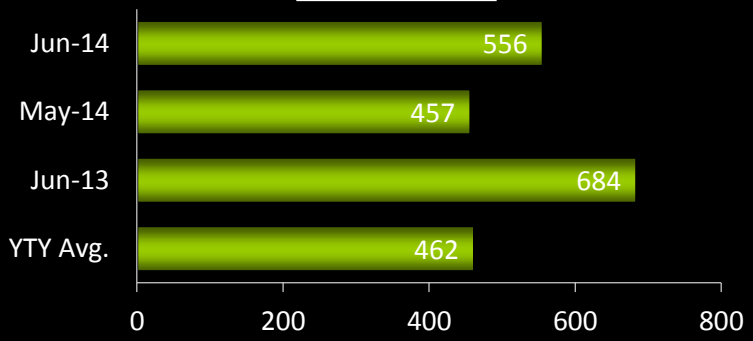
Statewide Transportation Management Center
2567 N. West Street, Jackson, MS 39215
(601) 359-1993

MDOT INTELLIGENT TRANSPORTATION SYSTEM

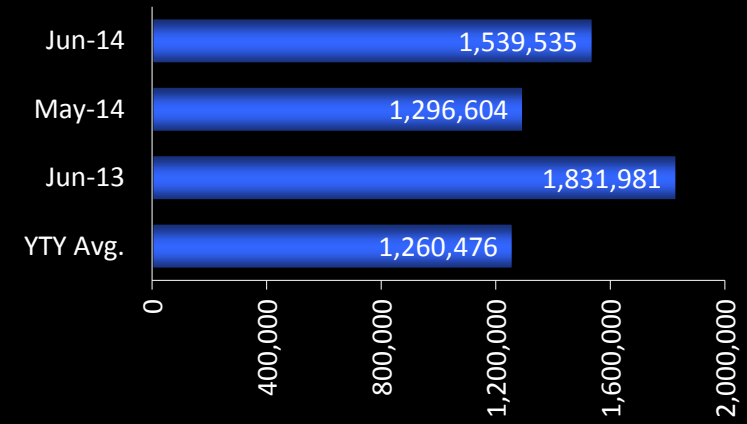
Total Incidents



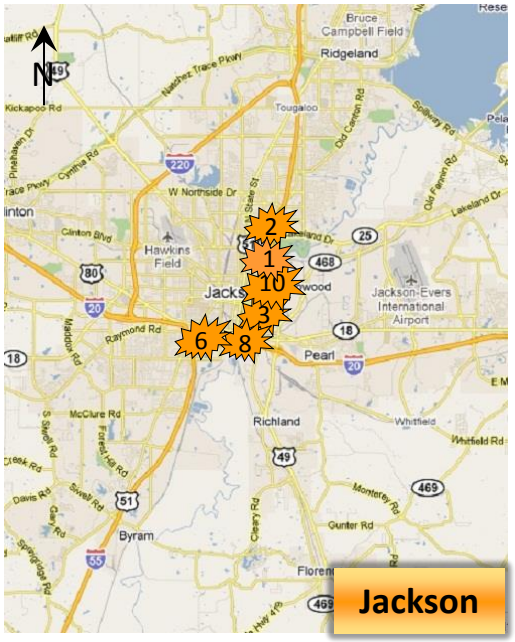
Total Alerts

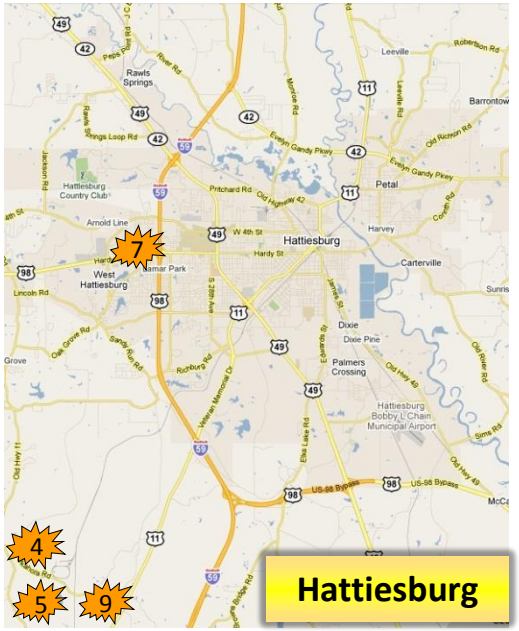


Total Web Site Page Views



TMC Managed Incidents

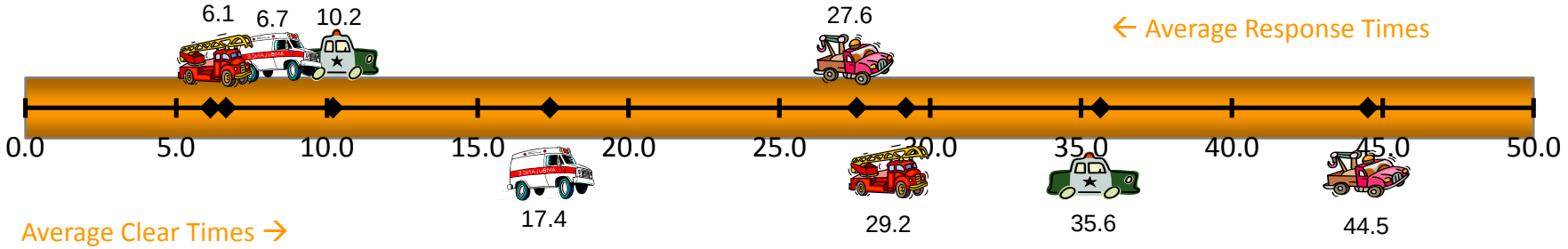




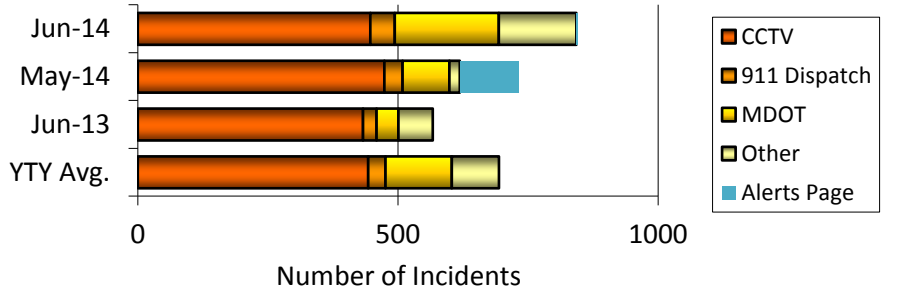
Incident Hot Spots

Rank	Location (Direction Freeway @ Cross Street)	# of Incidents
1	I-55 @ 96C - Fortification St	42
2	I-55 @ 98B - MS 25 / Lakeland Dr	22
3	I-55 @ 96A - Pearl St	17
4	I-10 @ 38 - MS 605 Lorraine Cowan Rd	16
5	I-10 @ 50 - MS 609 S / Ocean Springs	13
6	I-20 @ 45 - Gallatin St / State St	13
7	US 98 @ Westover Dr	13
8	I-20 @ 46 - I-55 N	12
9	I-10 @ 57 - MS 57 / Vancleave / Gautier	12
10	I-55 @ 96B - High St	12

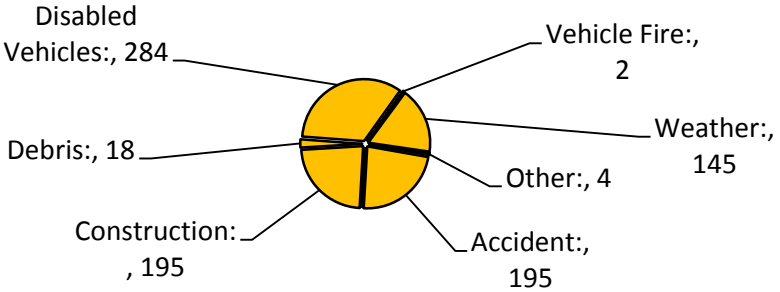
Average Incident Timeline



Incidents by Source Detected



Incidents by Type

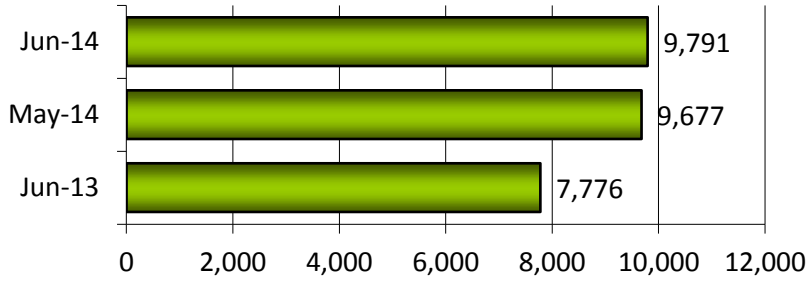


incidents

What is an Alert?

The Mississippi Transportation Management Center has the ability to send notifications in the form of e-mail or text message to registered users regarding incidents or events that affect operations along the freeways. These notifications are known as "Alerts." To receive these alerts, go to www.MDOTtraffic.com and click on "Register."

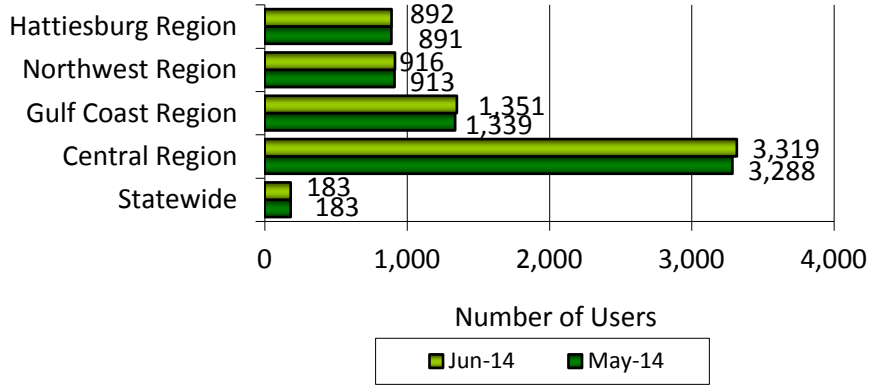
Total Registered Alert Users



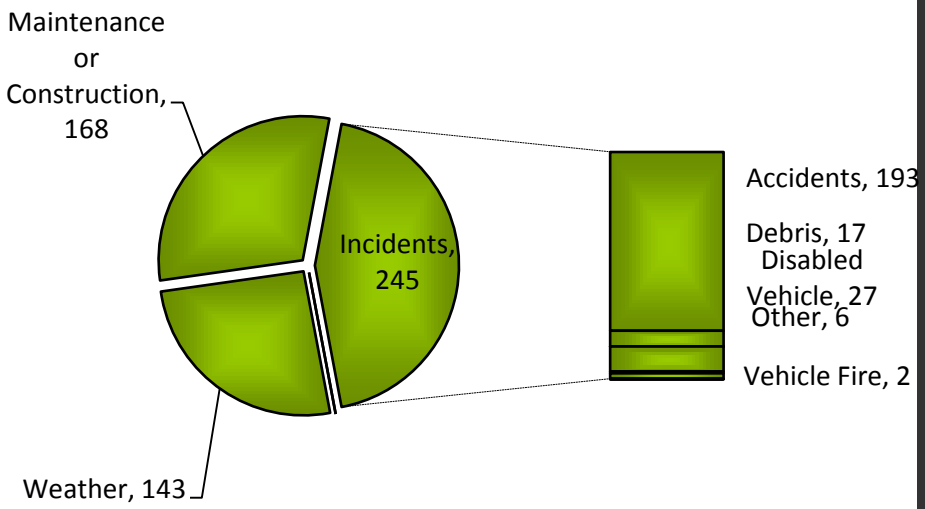
This month 141 new users registered to receive alerts.

This month 27 existing users unregistered.

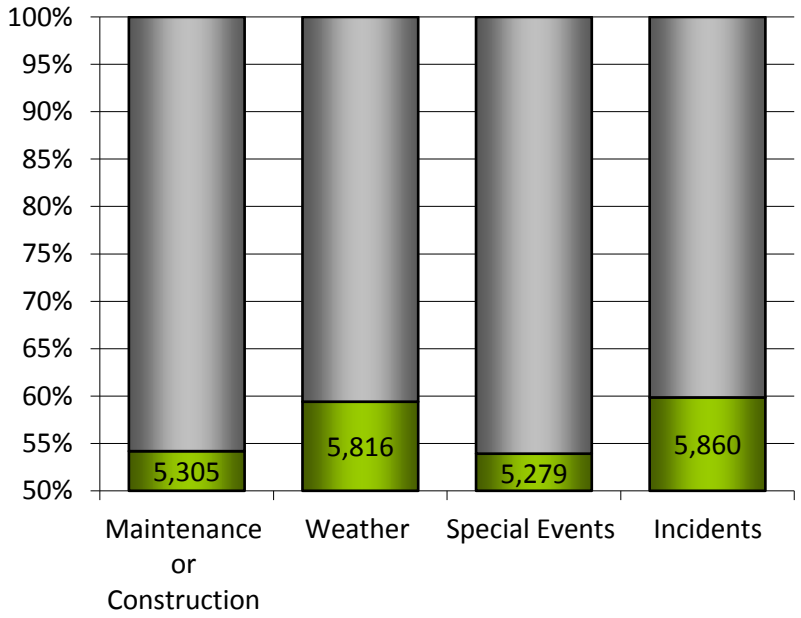
Registered Users by Location



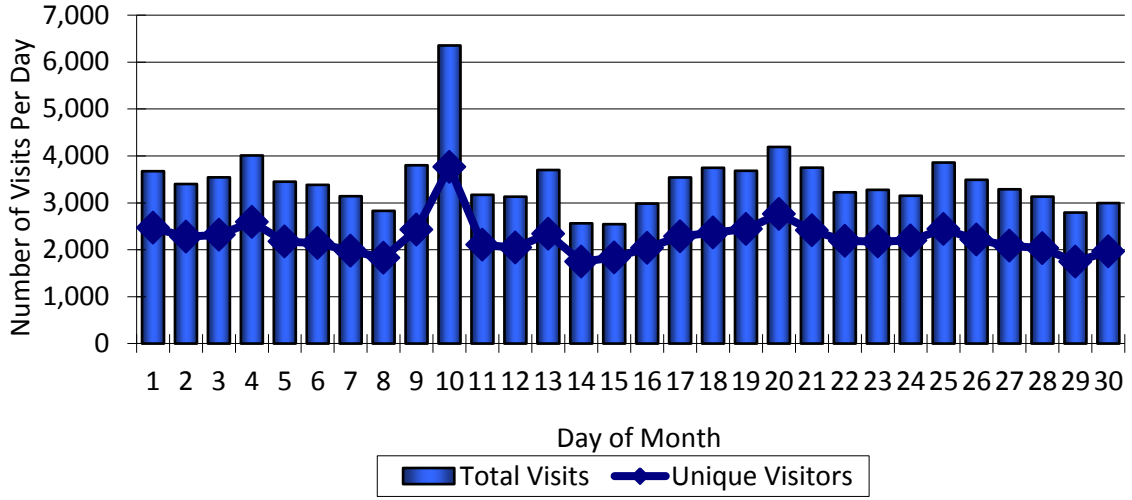
Alerts by Type



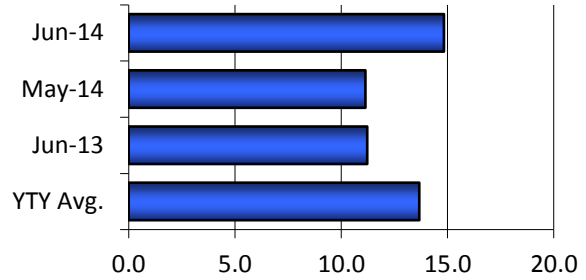
Registered Users by Alert Type



Web Site Visits per Day



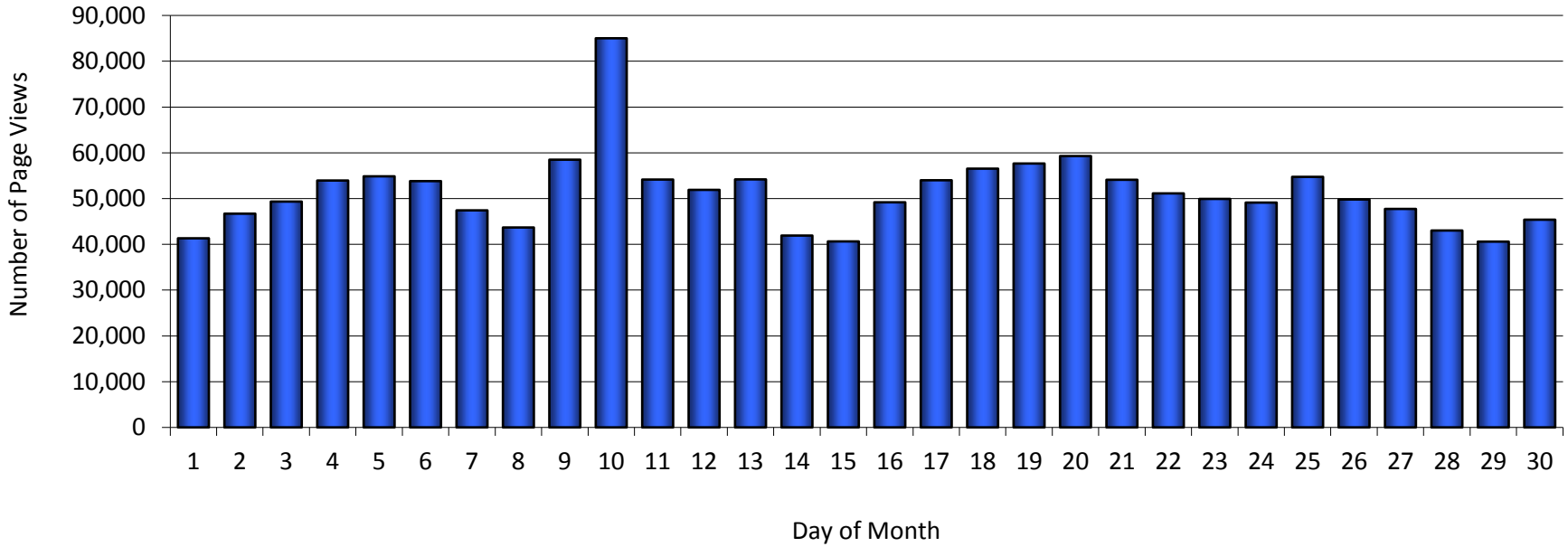
Average Page Views Per Visit



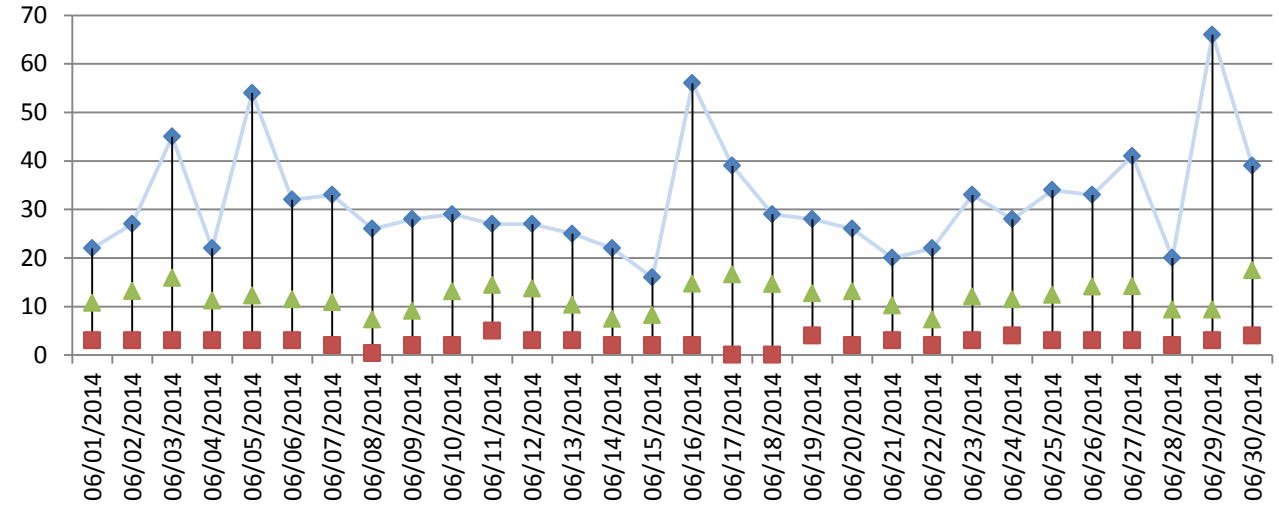
Average Stay Length Per Visit

This month, the average stay length per visit was 13.9 minutes.

Web Site Page Views per Day

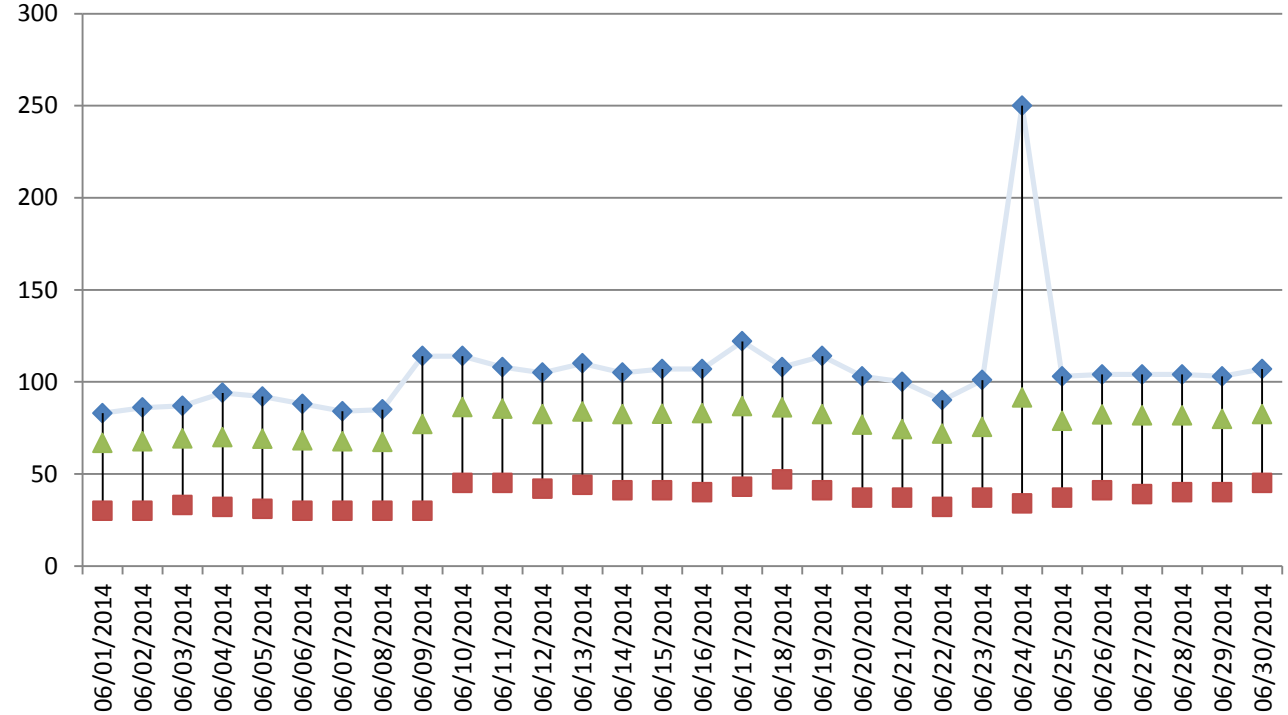


Internet Bandwidth Traffic



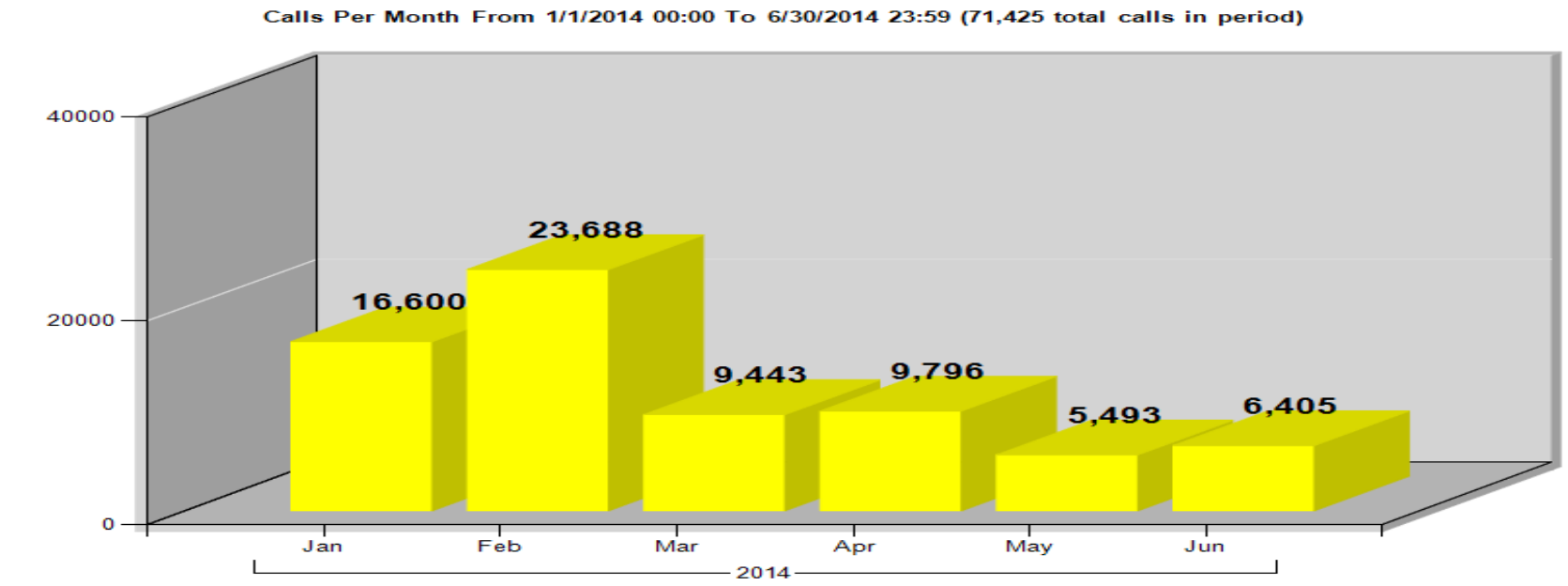
High	66.00
Average	11.77
Low	0.05

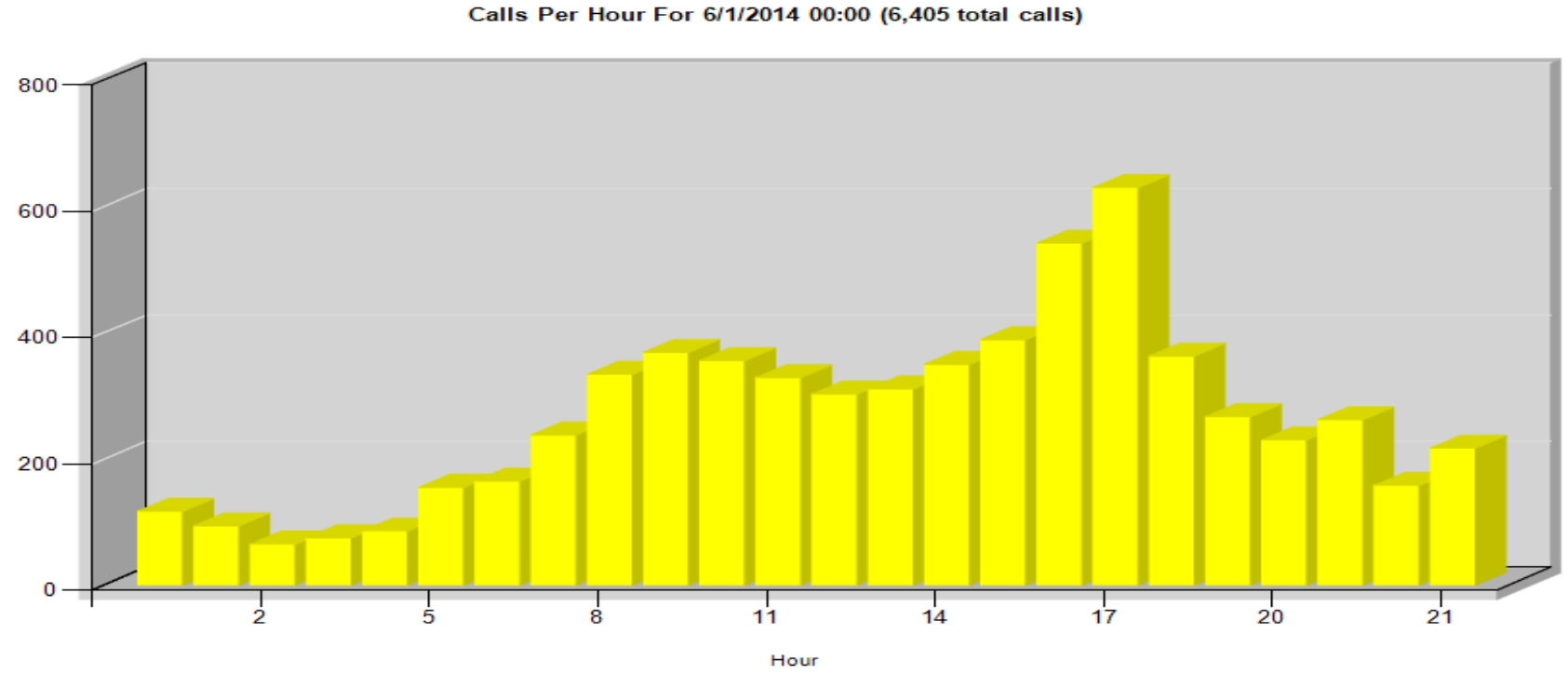
Camera Bandwidth Traffic



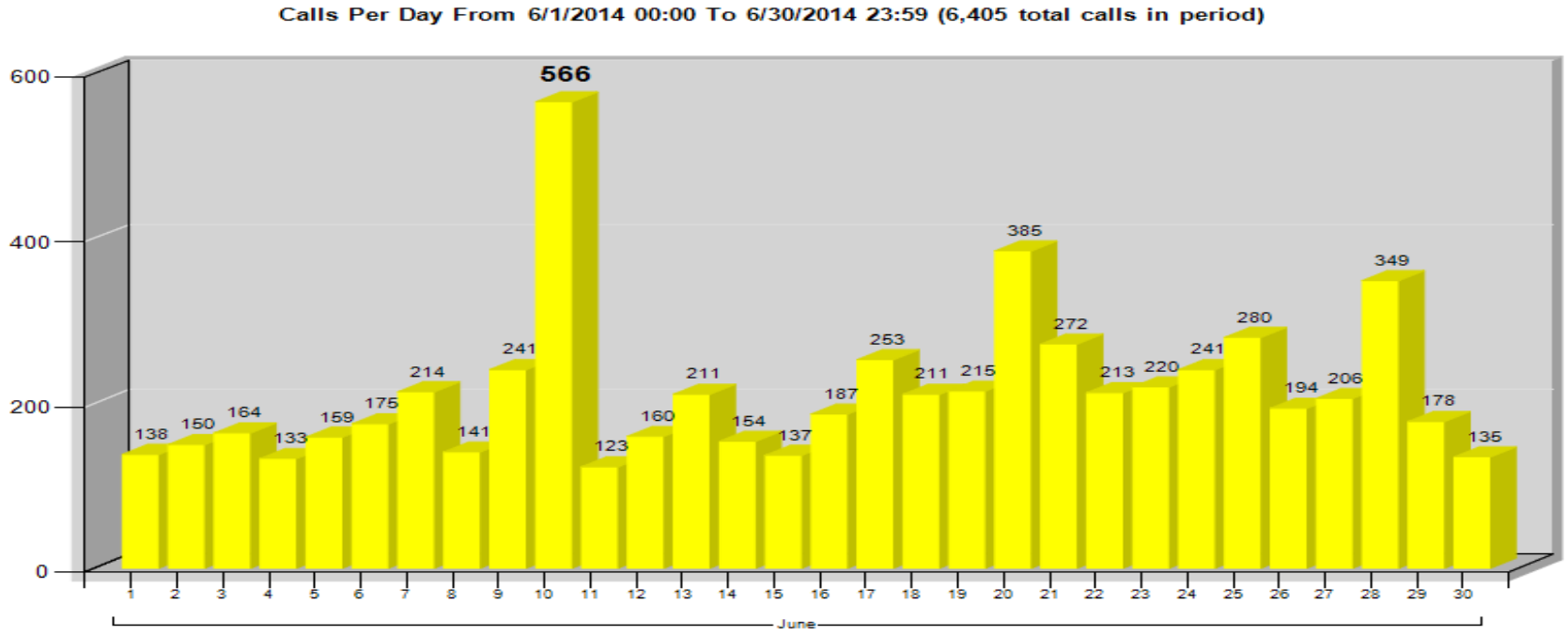
High	250.00
Average	78.51
Low	30.00

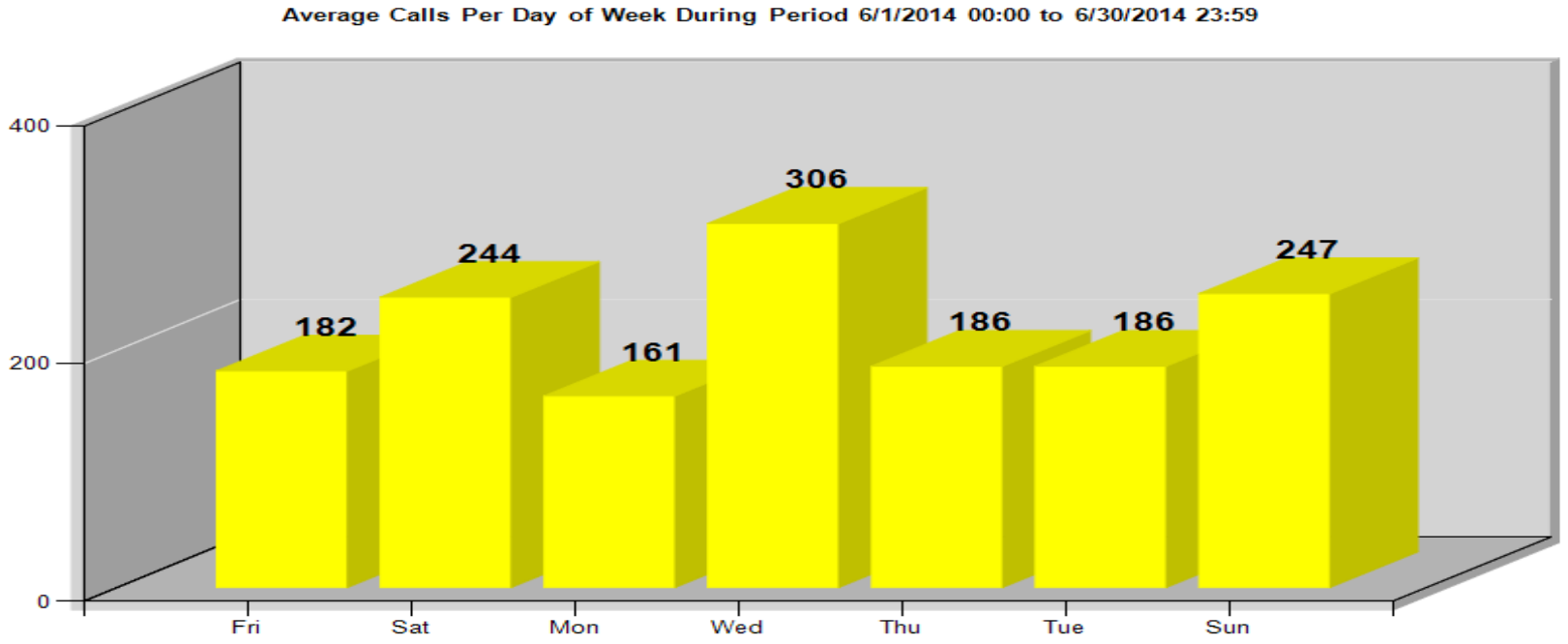
Bandwidth Stats


Calls Per Month From 1/1/2014 00:00 To 6/30/2014 23:59 (71,425 total calls in period)
40000
20000
0
16,600
23,688
9,443
9,796
5,493
6,405
Jan
Feb
Mar
Apr
May
Jun
2014

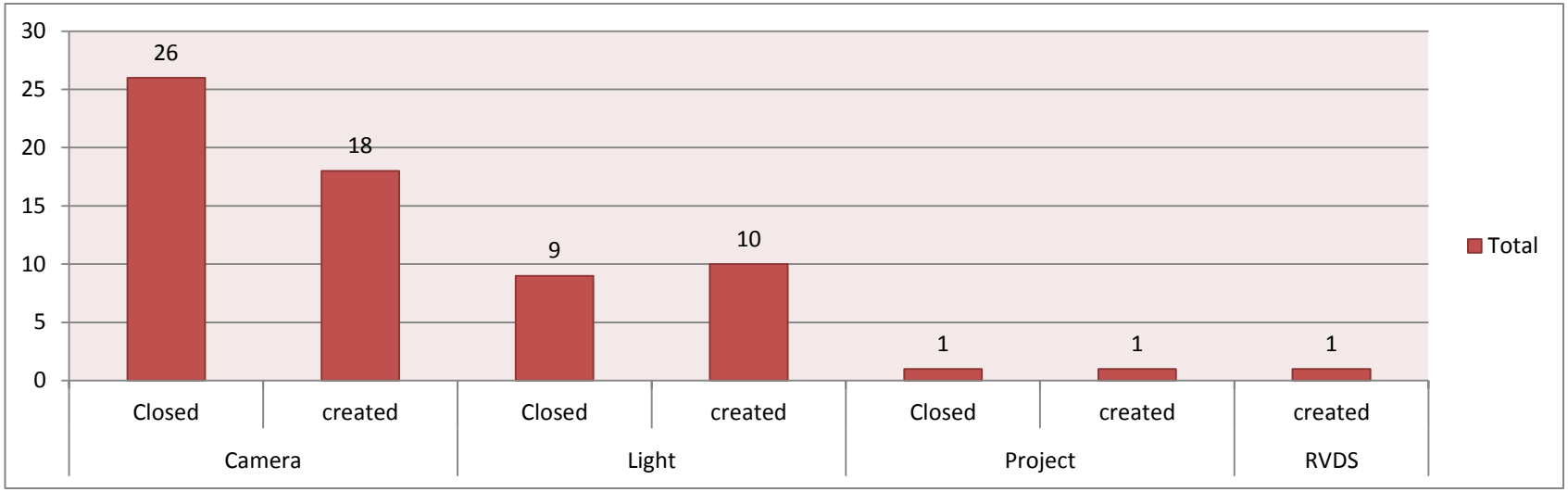

Calls Per Hour For 6/1/2014 00:00 (6,405 total calls)
800
600
400
200
0
2
5
8
11
14
17
20
21
Hour

511 Stats

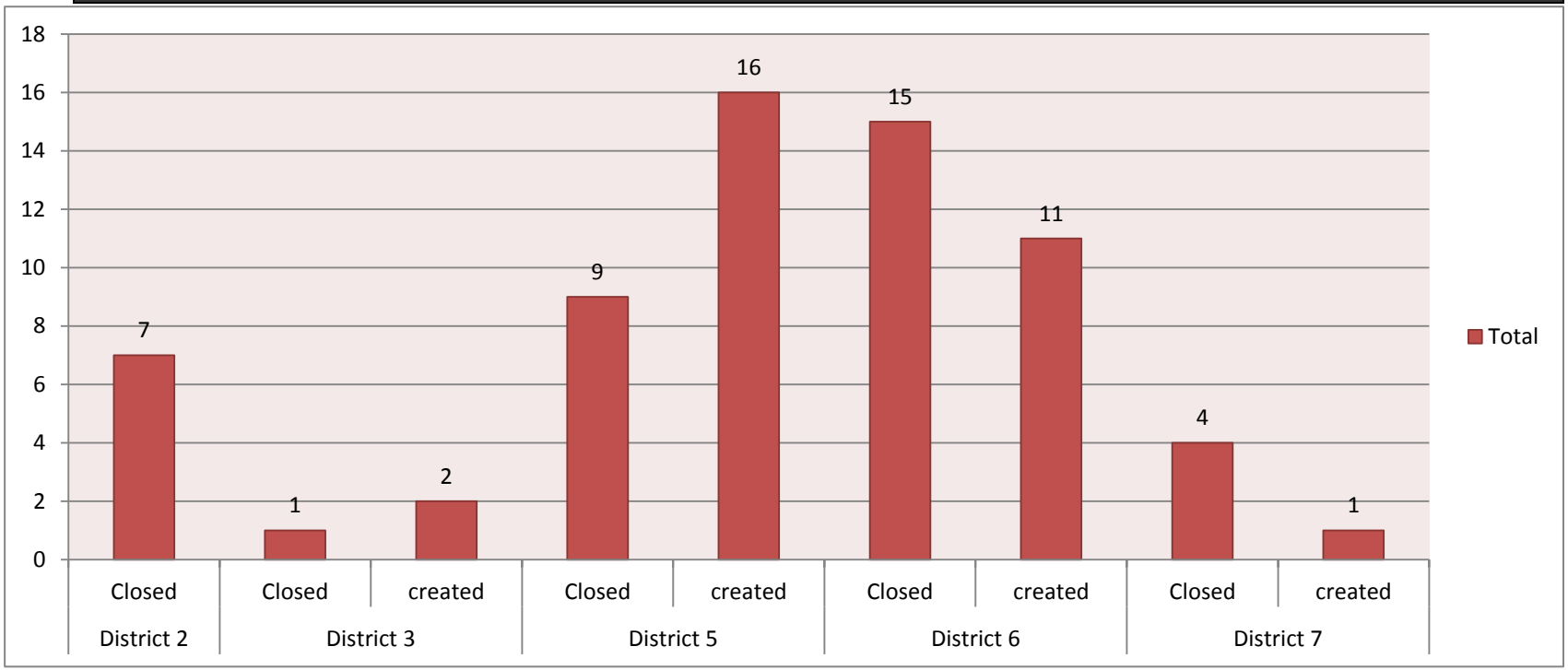

Calls Per Day From 6/1/2014 00:00 To 6/30/2014 23:59 (6,405 total calls in period)
600
400
200
0
138 150 164 133 159 175 214 141 241 566 123 160 211 154 137 187 253 211 215 385 272 213 220 241 280 194 206 349 178 135
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
June


Average Calls Per Day of Week During Period 6/1/2014 00:00 to 6/30/2014 23:59
400
200
0
182
244
161
306
186
186
247
Fri
Sat
Mon
Wed
Thu
Tue
Sun

Tickets by Device



Tickets by Location



Service Desk Stats

data key

COVER (page 1)

Monthly Highlight

Description: The cover page provides a general summary of the month. The information portrayed in the "Monthly Highlight" section changes from month to month.

Data Source: TMC Operator's and Manager's Logs.

Total Incidents

Description: This graph compares the total number of incidents managed by the control room in current month, previous month, current month last year, and the average monthly total over Year to Year (YTY) which includes the previous twelve months of data.

Data Source: Incident Tracking Database

Total Alerts

Description: This graph compares the total number of alerts sent in the current month, previous month, current month last year, and the average monthly total over Year to Year (YTY) which includes the previous twelve months of data.

Data Source: MS Traffic User Stats Monthly Report

Total Web Site Page Views

Description: This graph compares the total number of pages that were viewed on the www.MDOTtraffic.com Web site in the current month, the previous month, the current month last year, and the average monthly total over the last twelve months. A page view is counted every time a visitor opens a page within the www.MDOTtraffic.com Web site.

Data Source: Web Log Analyzer Monthly Report

INCIDENTS (page 2)

TMC Managed Incidents Per Mile

Description: This map shows the density of incidents that occur along MDOT monitored roadways in the greater Jackson area. The number of incidents is shown as a density to provide a consistent measure between roadways. The roadways are divided into segments where the major roadways intersect.

Data Source: Incident Tracking Database

Incident Hot Spots

Description: This table lists the top ten locations (assigned by the nearest cross street) where the greatest number of incidents occurred per month. The top incident hot spots are shown on the map inset.

Data Source: Incident Tracking Database

Incident Average Duration

Description: This graphic shows the average response and clear times for incident response vehicles for a small sampling of incidents. The response and clear times for police, fire, ambulance, tow, and MDOT vehicles are shown. Response Times are the time of arrival to the scene minus the time of incident detection by the TMC. Clear Times are the time of incident clearance minus the time of responder arrival to the scene. Response Times greater than 120 minutes and Clear Times greater than 180 minutes are filtered from the data to remove extreme cases that skew the data.

Data Source: Incident Tracking Database

Incidents by Source Detected

Description: This graph shows the number of incidents that were found by closed-circuit (CCTV) cameras, 911 Dispatch (MS Highway Patrol, County Sheriff's Office, Local Police & Fire), MDOT, or other sources. Totals for the current month, the previous month, the current month last year, and the monthly average over Year to Year (YTY) which includes the previous twelve months of data.

Data Source: Incident Tracking Database

Incidents by Type

Description: This chart shows the distribution of incidents by type for the current month. Construction, Disabled Vehicles, and Accidents account for the majority of all incidents. "Other" incidents include Vehicle Fire, Debris, HAZMAT, AMBER Alerts, Weather, and Congestion type incidents. The number of secondary incidents will appear next to the chart if not less than 1% of the total number of incidents. A secondary incident is an incident that occurred as a result of another incident.

Data Source: Incident Tracking Database

data key

ALERTS (page 3)

Total Registered Users

Description: This graph compares the total number of users that are registered to receive alerts in the current month, the previous month, and the current month last year. The number of users that either registered or unregistered in the current month is also shown in the text below the graph.

Data Source: MS Traffic User Stats Monthly Report

Registered Users by Location

Description: This graph shows the breakdown of registered users based on location. The location refers to the location of the event to which the alert is referring, not the location of the user. The location is further defined by the counties that make up each Regional TMC's coverage area. The current month and the current month last year are compared.

Central Region: Copiah, Hinds, Madison, Rankin, Simpson counties
Gulf Coast Region: Hancock, Harrison, and Jackson counties
Northwest Region: Desoto, Marshall, Tate, and Tunica counties
Hattiesburg: Forrest, Jones, Lamar, and Perry counties
Statewide: Users registered for every county in the state
Other: All counties other than above

Data Source: MS Traffic User Stats Monthly Report

Alerts by Type

Description: This graph shows the distribution of alerts by type for the current month. Accident, Incident, and Maintenance or Construction alerts comprise the majority of alerts.

Data Source: MS Traffic User Stats Monthly Report

Registered Users by Alert Type

Description: This graph provides the percentage and total number of registered users that receive maintenance or construction, weather, special event, or incident alerts for the current month based upon current subscriber statistics.

Data Source: MS Traffic User Stats Monthly Report

WEB SITE (page 4)

Web Site Visits Per Day

Description: This graph shows the total number of visits to the www.MDOTtraffic.com Web site per day for the current month. A "visit" is counted when the Web site is accessed, regardless of the number of pages viewed within the site. The graph also shows the number of unique visitors per day. A unique visitor is identified by the IP address of the computer used to access the Web site. If a unique visitor returns to the Web site within thirty minutes of the original visit, only 1 visit is counted.

Data Source: Web Log Analyzer Monthly Report

Average Page Views Per Visit

Description: This graph shows the average number of pages viewed within the www.MDOTtraffic.com Web site during one visit. The current month, the previous month, the current month last year, and the monthly average over Year to Year (YTY) which includes the previous twelve months of data are compared.

Data Source: Web Log Analyzer Monthly Report

Average Stay Length Per Visit

Description: The average length of time spent on the www.MDOTtraffic.com Web site during each visit, regardless of the number of pages viewed.

Data Source: Web Log Analyzer Monthly Report

Web Site Page Views Per Day

Description: This graph shows the total number of pages viewed within the www.MDOTtraffic.com Web site each day during the current month. The text below the graph explains any unique trends seen in the data throughout the month.

Data Source: Web Log Analyzer Monthly Report

data key

WEB SITE (page 6)

Internet Bandwidth Traffic

Description: This graph displays the average bandwidth speed of our mstraffic.com internet pipeline which has a capacity of 250 megabits per second. The data is reported on a per minute basis and an average bandwidth speed is derived for each day. The high and low bandwidth speeds are also reported for each day.

Data Source: Paessler Prtg Network Monitor

Camera Bandwidth Traffic

Description: This graph displays the average bandwidth speed of our mstraffic.com intranet camera network pipeline which has a capacity of 250 megabits per second. The data is reported on a per minute basis and an average bandwidth speed is derived for each day. The high and low bandwidth speeds are also reported for each day.

Data Source: Paessler Prtg Network Monitor

Service Desk Stats (page 7)

Tickets By Device

Description: This graph compares the number of helpdesk tickets that were created and completed in the month per device type.

Data Source: Helpdesk reports

Tickets By Location

Description: This graph compares the number of helpdesk tickets that were created and completed in the month per location.

Data Source: Helpdesk reports

data key

511 (page 6)

Call Volume by Day

Description: This graph displays the number of calls received by the Mississippi 511 system each day.

Data Source: 511 Reporting tool

Average Call Volume by Hour

Description: This graph displays the average number of calls received by hour of day.

Data Source: 511 Reporting tool

Call Volume by Month

Description: This graph displays the total number of calls per month in the current year.

Data Source: 511 Reporting tool

Average Call Volume by Day

Description: This graph displays the average number of calls received by day of the week.

Data Source: 511 Reporting tool